



CORPORATE COMPLIANCE PROGRAM

Pinnacle Multicare Nursing & Rehabilitation Center Corporate Compliance program is designed to ensure compliance with federal, state and local laws, as well as other applicable requirements from federal and state departments or agencies.

Our facility has an effective and productive Compliance Program which ensures compliance with all required elements of a Compliance Program, including written policies and procedures, an effective reporting process, and implementation of corrective action, when appropriate.

The facility's Compliance & Ethics Officer is responsible for investigating compliance reports and ensuring appropriate follow up. Should you have a concern, please contact our Compliance Officer or Compliance Hotline.

FACILITY COMPLIANCE & ETHICS OFFICER IS

Charlton Rhee, MS, LNHA 718-239-6522
nha@pmnrc.org

TO PLACE AN ANONYMOUS REPORT

CALL THE CONFIDENTIAL HOTLINE (267-369-9800) OR SEND AN EMAIL TO COMPLIANCEOFFICER@PREMIERWASHINGTON.COM
PLACE A NOTE IN THE SECURE AND CONFIDENTIAL CORPORATE COMPLIANCE WHITE MAILBOX LOCATED IN THE LOBBY BY THE ELEVATORS.

Residents, family members, visitors, vendors, employees and all others are encouraged to report concerns. Anonymity and confidentiality will be preserved to the extent allowed by law.

Retaliation for good faith reporting is prohibited and strictly enforced.