

COVID-19 VISITOR GUIDANCE

PINNACLE MULTICARE NURSING AND REHABILITATION CENTER



Visitor Guidance

- Visits are scheduled daily by appointments only, each session is **limited to 30 minutes**
 - Limited to outdoor areas (weather permitting) except under certain circumstances in which well ventilated indoor area as long as the COVID-19 county positivity rate is less than ten percent (10%).
 - Limited to family members, loved ones, and representatives from the long-term care ombudsman program (LTCOP) and resident advocacy organizations
 - Strictly prohibited on resident floors, resident rooms and care areas unless for compassionate care
 - Limited to two (2) visitors per resident per day
- Visitors must sign in and will be screened for temperature check, signs and symptoms of COVID-19, travel location (s) prior to the visit. For any individual that fails the screening process or have traveled to a restricted state or have traveled internationally (<https://coronavirus.health.ny.gov/covid-19-travel-advisory>), visitation will be prohibited
- The following information must be provided for each visitor: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- Visitors must maintain 6ft of social distancing and wear a face mask and face shield/goggles at all times. These items will be provided on-site if you do not have one.
- Hand sanitizer must be used before and after the visit and as needed.
- Visitors are not permitted to walk throughout the facility and must stay in the designated visiting areas.
- The facility recommends visitors have a Negative Covid test within 72 hours of visit. If none can be provided, then visitor can undergo a rapid test on-site
- Visitors under the age of 18 years old **MUST** be accompanied by an adult 18 years of age or older.
- Current COVID 19 positive residents, residents with COVID 19 signs or symptoms, and residents in a 14-day quarantine or observation period remain ineligible for in person visits.
 - Residents who are on transmission-based precautions for COVID-19 should only receive visits that are virtual or through windows
- A copy of the Facility's formal visitation plan is posted on the website.
- The staff is required to monitor the visitation process. In accordance with the NYSDOH March 23, 2021 Health Advisory, if any visitor fails to adhere to the Facility's visitation plan, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.
- If a visitor has symptoms or is Covid positive within 48 hours after visit, please inform the facility.
- **If any visitor fails to adhere to the protocol, he/she/they will not be permitted to visit or asked to leave.**

Visitors are highly encouraged to get vaccinated and provide proof to the facility

***Fully vaccinated refers to a person who is ≥ 2 weeks following receipt of the second dose in a 2- dose series, or ≥ 2 weeks following or receipt of one dose of a single-dose vaccine, per the CDC's Public Health Recommendations for Vaccinated Persons*

If you have questions, please contact us at 718-239-6500